

Solutions

Connecting You to the Value of Membership

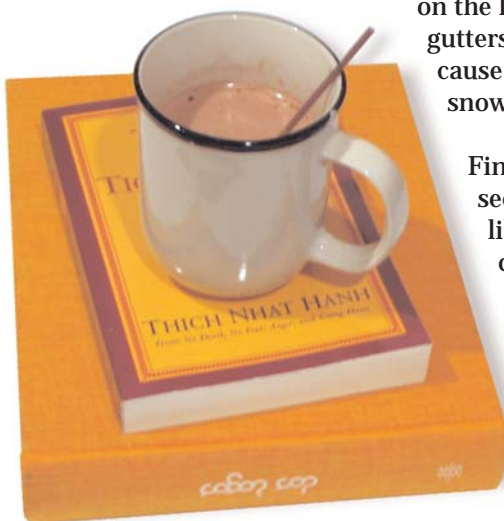
A PEACEFUL HOLIDAY SEASON FOR YOUR COLLECTION

By Kara M. McClurken
Preservation Services Librarian

It is Friday afternoon, the last day before a long holiday weekend. Your brain is already on vacation, but before you walk out the door, there are a few things you can do to help ensure that the library, and all the collections inside it, will be in the same state you left them when you return after the break.

Be sure to back up all your electronic data and store copies off site. Turn off all unnecessary lights. Unplug all electrical equipment not in use. You will save electricity and reduce the risk of fire; the National Fire Protection Agency has found that as many as one-third of fires

can be traced to appliances or electrical equipment. Perform a quick sweep of the outside of the building; be on the lookout for broken windows, clogged gutters or downspouts, all of which could cause water damage in cases of rain or snow.



Find out who will monitor and provide security for the building while the library is closed. Provide emergency contact information for both a primary and a secondary person, including the best methods to reach the people. Review and update your emergency contact list in your disaster plan. If you do not have a disaster preparedness plan, check out the [step-by-step guide on disaster planning](#) on our website.

■ Please see *Peaceful Holiday*, page 9

THE HISTORY OF PRESERVATION ASSISTANCE AT SOLINET



SOLINET's work to assist in recovery at libraries devastated by Hurricanes Katrina and Rita is a new facet in a long-standing but evolving array of services to help members plan for, respond to, and recover from disasters.

SOLINET has been providing training and consultation on disaster planning and recovery for more than 22 years through Preservation Services, an outreach and educational program funded by the National Endowment for the Humanities. Preservation Services helps libraries

and archives plan for and implement strategies to ensure that information resources are preserved and remain accessible for as long as they are needed. While many members have said that they can't afford preservation, disasters such as Katrina and Rita show that libraries and information organizations can't afford *not* to pay attention to preservation.

SOLINET's assistance in disasters has traditionally focused on response and preparedness. Staff

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pages 4 & 5

The Mission:
Hurricane Recovery
*Mary Ellin Santiago,
Brenda Banks*

SOLINET Solutions is published six times a year by SOLINET, the Southeastern Library Network. Current and past *Solutions* issues are available in PDF form on the internet.

Please fill out the [subscription form](#) to be included on the mailing list for *Solutions*.

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SOLINET, a membership organization founded in 1973, strengthens libraries and the communities they support through cooperation, leadership, and services.

SOLINET offers classes and training for library staff, preservation services, consulting, access to and support of OCLC products and services as well as discounts on electronic resources and library products.



OUR COMMITMENT OF VALUE TO OUR MEMBERS



All day, every day, whenever we work on anything here at SOLINET, our primary focus is ensuring we are delivering value to our members. As we reach the end of 2006, we want to reflect on some of the ways we are working to deliver on that commitment.

We remain aware of the growing expectations patrons have of their libraries. That is why we spend countless hours researching and evaluating the latest products and resources, and partner with only the best to bring you products at significant savings. In the SOLINET FY05/06 annual report to be published in December, we will highlight that members saved over \$8 million by purchasing products from SOLINET at the discounts we negotiated. An article on page 7 in this issue of *Solutions* highlights products and offers SOLINET is studying for 2007.

We also continue to enhance the online member service capabilities of the SOLINET website. For example, we are adding new capabilities for printing invoices and ordering products online. In the coming months, we will replace paper invoices with electronic ones to save on resources. This will also make it easier than ever to manage your entire account in My SOLINET.

Also the [Winter 2007 Class Schedule](#) is now available. While offering new face-to-face classes, we are also offering an expanded number and subject range of [distance education classes](#). We know your time is valuable. That is why we want to make it easy for you and your staff to get the training you need.

While we're proud of all the things we're doing, we are always planning for more. If you have any suggestions, or if there's anything you'd like to tell us that would make your life easier, please let us know. You can always reach me by phone at (800) 999-8558 ext. 3874 or by [email](#).

Happy holidays!

J. Michael Williams,
Manager, Member Outreach & Communications



CHECK YOUR EMAILBOX

The *same* look,
the *same* information
emailed as a PDF



SOLINET is moving to electronic invoicing early in 2007

SCHOLARLYSTATS ALLOWS TIME FOR DATA ANALYSIS

By Fatima Hyder, *Solutions Editor*

The average librarian could spend about 20 hours per week just collecting statistics on usage of the library's electronic resources. Because so few libraries can commit this kind of time, most libraries are not able to use these important statistics to make decisions about their electronic resource subscriptions.

"Librarians have told us that the vendors' sites for collecting statistics are different, so they also have to be able to navigate and understand all the different rules for getting the information they need.

Merging all the data to be able to analyze it was a logistical nightmare," said Bob Schufreider, U.S. Sales Manager for MPS Technologies, the creator of ScholarlyStats.

"Once librarians had collected all the data for a particular month, instead of having time to analyze the data, the librarians had to do the process over and over again," Schufreider added.

ScholarlyStats can help librarians collect these statistics. The product is now available to SOLINET members at the preferred member pricing of 27% off the list price.

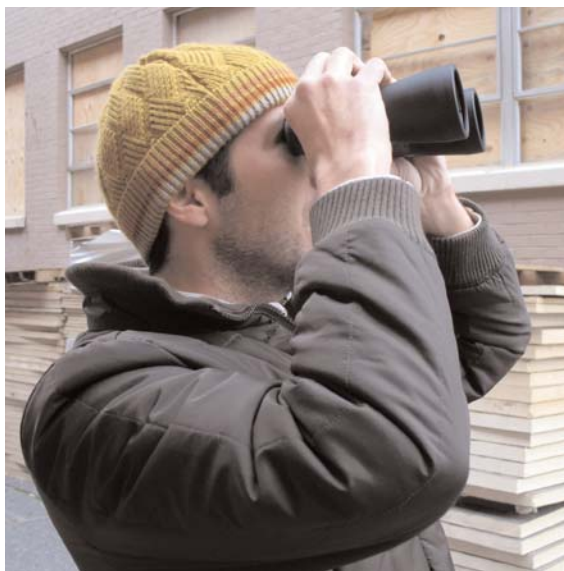
ScholarlyStats can help librarians efficiently measure the value of their investment in electronic resources; support purchasing decisions; justify expenditures to universities, counties, and granting authorities; identify training issues; and understand trends.

"In the past, I have had to collect these statistics manually, and it could take several days to do the work," said Jan Kennard, Public Services Librarian at Lee University in Tennessee. "As a result, I was only able to collect the statistics once a year when we were planning for the next fiscal year. What's exciting about ScholarlyStats is that now I can reduce the real cost of collecting these statistics by spending more time analyzing."

ScholarlyStats presents the data to the library in a series of consolidated and dashboard reports. These reports show the number of full-text article requests, searches,

turnaways, journals with the highest usage, journals with the lowest usage, and journals with no usage. The reports are in Excel format, making it easy to analyze and use them for charts and presentations.

"We felt it was ScholarlyStats' job to make the reports from different vendors consistent, so the libraries would have one portal from which to access their usage information," Schufreider said.



ScholarlyStats supports data from 39 publisher platforms and expects that number to go up to about 45 by the end of the fiscal year, said Timothy Cherubini, SOLINET Program Management & Development Manager. Each monthly report shows not just the results from the preceding month, but also results from each of the months in the calendar year, allowing another way to compare the results.

"The idea for the ScholarlyStats portal was for it to be used as a collection and archiving device,"

Schufreider said.

For more information or to order, please see the [ScholarlyStats page](#) on the SOLINET website, or contact [SOLINET Program Management and Development](#). Online demonstrations are available by signing into My SOLINET from the pricing section of the ScholarlyStats page.



Reopened!

For a limited time, the SOLINET NetLibrary Shared Collections III, IV, and V are once again available.



Add thousands of titles to your collection at just a few dollars each.



Q & A WITH BRENDA BANKS

Editor's Note: The Andrew W. Mellon Foundation and the Bill & Melinda Gates Foundation awarded grants to SOLINET to assist in the recovery efforts of Gulf Coast academic and public libraries affected by the 2005 hurricane season. *Solutions* Associate Editor Jennifer Labant interviewed each of the project managers regarding their plans. For the latest information about these projects, be sure to see the [project pages](#) on the SOLINET website.

In August, Brenda Banks joined SOLINET as project manager of the Academic Libraries Recovery Project. Banks is a nationally recognized expert in archives administration and preservation and is chief archivist for the King papers at Morehouse College.

Q: When you first heard about the Gulf Coast project manager position, what did you find most appealing about it?

A: There were several things that were appealing to me. The most important was that this project is designed to provide immediate assistance to folks who had been through one of the most devastating events in this country's history. Many of the objectives could be accomplished fairly quickly with little to no red tape, which is exactly what people in the Gulf Coast area needed.

Q: What one quality or skill do you have that you believe has been or will be most helpful in this position?

A: I have the ability to organize activities and carry them out on a schedule. Not only do I work well with people, but I really enjoy working with people. I also love to reach out and provide the support that people need.

Q: You've been on this project for about three months now. Has there been a situation that really touched you or something that's been particularly inspiring?

A: I don't know if there has been just one. The overwhelming sense I got from speaking with these librarians is that they lost so much that they often did not know where to start. There was just so much going on in the Gulf Coast. Listening to their stories as I began working with them was just as daunting as what I saw and heard when watching the news or reading the paper.

Q: On the same note as the previous question, is there anything you've learned about these affected libraries that most people aren't aware of?

A: The libraries have extremely dedicated professionals. Despite the fact that many of their lives are in shambles, they have remained committed to providing services to their users.

Q: Have you been able to accomplish much regarding your project, or is this still more of an assessment phase at this point? If you have made accomplishments, what are they?



The beauty of this project is that it's designed to streamline the process of getting support.

A: Needs assessment for this project will be ongoing, but we have opened the application process for the re-grant awards and have mailed the checks. Mailing these checks to libraries in need is great because it will be real for them, and it also shows them that we are fulfilling our promise to assist in their recovery.

Q: To follow up on the previous question, are there any project milestones on the horizon pretty soon?

A: Being able to award these first grant checks is definitely a major milestone. It means that we have their attention now. I also sent Steve Eberhardt, the disaster recovery coordinator, to the libraries earlier this month. He will gather more information that will be helpful as we determine which additional services and resources we might be able to provide. I also plan to visit many of the institutions in early December.

Q: Can you describe the extent of the damage to these libraries that you've either seen or heard about?

A: Some had extensive damage, a few had minor damage and others had collateral damage. Some libraries were not affected directly by damage from Katrina, but suffered damage later when their facilities may have been used by relief organizations or for dorms, etc. At the time when the libraries were being used to serve other purposes, the need was to help others, rather than worrying about the damage to the libraries.

Q: Can you describe for me what a typical work week is like? Where are you based?

A: My typical work week includes talking on the phone to a lot of the people on the Gulf Coast; meeting with staff to see what resources are available in SOLINET's network; assessing the situation on a daily and weekly basis; and

■ Please see **Banks**, page 10



Q & A WITH MARY ELLIN SANTIAGO

Mary Ellin Santiago joined SOLINET in August as project manager of the public libraries recovery project. Santiago comes to SOLINET with more than 20 years of executive experience in libraries and educational publishing with strengths in team building, state level procurement and implementation, and relationship building.

Q: When you first heard about the Gulf Coast project manager position, what did you find most appealing about it?

A: This was a perfect fit. I was so excited to see a job that incorporated all the things I love to do. I've always loved to work with people and build things. Public libraries and improving lives have always been very important to me. This position allows me to draw on so much of my experience – my work in public libraries, my experience in vendor sales for a publishing company and state contracting and even my experience driving a bookmobile. This opportunity seemed way too good to be true!

Q: What one quality or skill do you have that you believe has been or will be most helpful in this position?

A: For me, that's an easy answer. Having the ability to visualize the end result and then being able to develop a plan that will enable us to have an efficient deployment for the installation of these facilities. This streamlined plan will allow us to assist these facilities as quickly as possible.

Q: You've been on this project for about three months now. Has there been a situation that really touched you or something that's been particularly inspiring?

A: It would definitely be my first site visit. It was to Cameron Parish in Louisiana, and it was definitely the most emotional visit. The library director and board members were so grateful and so overwhelmed with joy when we described the project to them. They have moved mountains in their community to get service at their library restored, all while their personal homes have been destroyed and are still being rebuilt. It's a really remarkable community, and I'm so glad we are able to help them and so many others.

Q: On the same note as the previous question, is there anything you've learned about these affected libraries that most people aren't aware of?

A: You'd really be surprised. In the affected areas, many populations have shifted, and this is causing a ripple effect around the community. As communities are rebuilding, the completed master plan is not there. This is causing a delay as we work to get these libraries into temporary buildings and ultimately into their permanent buildings.



Our goal is to make each library the cornerstone of its community.

Q: Have you been able to accomplish much regarding your project, or is this still more of an assessment phase at this point? If you have made accomplishments, what are they?

A: We are constantly working on assessment, which is and will continue to be an ongoing process. We have an initial plan for all of the communities where we will begin moving temporary facilities into locations. The first facilities will be in Cameron Parish, Louisiana, and Waveland, Mississippi. We're excited, because we expect them to be delivered and back in service before the end of the year. We're also going to move into the procurement process for the bookmobiles. I am so grateful to the vendors in the library market. They have all been a huge help and are working very hard to help us restore service.

Q: To follow up on the previous question, are there any project milestones on the horizon pretty soon?

A: As I mentioned, Cameron Parish, Louisiana, and the Hancock County Public Library System in Waveland, Mississippi, will be back in service before the end of the year. Regarding other plans, due to manufacturing schedules, we expect the delivery of bookmobiles in 2007. In addition, a key summit to help libraries begin planning for new buildings was held in late November.

Q: Can you describe the extent of the damage to these libraries that you've either seen or heard about?

A: I've seen the damage firsthand. Each system has had catastrophic loss. Many buildings were completely gutted and are now gone. Entire communities have vanished. Unless you drive into the coastal area, it is really hard to even visualize. I spent two weeks on the road, and saw the

■ Please see *Santiago*, page 10

ADDRESSING DIVERSITY THROUGH EDUCATION

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Editor's Note: As the world becomes smaller and communities become more diverse, the needs of patrons also become broader. This is the second of a series of articles about ways SOLINET supports its members' efforts to reach out to everyone in the community.

The Educational Services team provides classes to help librarians select materials focusing on different populations, to serve patrons whose first language is not English, and to meet diverse needs in many other ways.

SOLINET offers sessions to deepen collections and services focusing on African-American communities. "Reference Resources for African-American Research" helps patrons find and use primary and secondary historical resources on the Internet. "Employee Diversity" covers all aspects of employee diversity and how to appreciate and handle differences.



Teens as a group can be a challenge to serve and, sometimes, professionals can be at a loss as to their needs and how to meet them. "Serving the Underserved: Helping Library Staff Work with Teens" uses real-world examples to demonstrate how to design better young adult programming and build better young adult collections. "Adolescence 101" teaches what experts are saying about teens, the issues and challenges they face, and the types of teen programs and services that resiliency researchers say really make a difference. "Keeping Up with Pop Culture" is a must because of the influence current fads have on young people and the ways teens approach information, school-work, leisure time, and their lives.

Books are a powerful resource to help people address life's challenges. "Helping with Books: The Value of Bibliotherapy" teaches how to use "book therapy" to help children, teens, adults, and the elderly cope with developmental issues. For example, the angst of divorce and stepfamilies, bullying, the aging process, making choices, and other stressful

■ Please see *Diversity*, page 11

NEW CLASSES FOR WINTER 2007

- Cascading Style Sheets with Dreamweaver
- Classroom Management Techniques for Librarians
- Collaborating with Faculty in Information Literacy Programs
- Emergency Management: What Administrators Need to Know
- Getting Graphic: Sequential Art
- The Green(er) Library
- Information Literacy Assessment
- OCLC Connexion Browser Copy Cataloging Skills
- OCLC Connexion Browser Searching Skills
- OCLC Connexion Client Copy Cataloging Skills
- OCLC Connexion Client Searching Skills
- Practical Approaches to Information Literacy
- Preserving Oral Histories
- The Resource Sharing Detective: Citation Tracing
- Using Technology in Information Literacy Programs
- Web 2.0: Social Software Applications for Libraries
- WebJunction: Using TechAtlas to Manage the Technology in Your Library
- XHTML: The Future of Web Design

PRESERVATION CLASSES ARE AVAILABLE BY CONTRACT

By Kara M. McClurken
Preservation Services Librarian

Have you ever wished that you could attend a preservation class tailored to your institution's needs, at the time most convenient for you and your staff?

All of SOLINET's preservation classes are available on request for staff training, small groups, or consortia. Contract sessions are advantageous because sessions can be customized to meet the specific needs of a group, and planned to coincide with other meetings or activities.

The host site is charged a training fee plus travel expenses for face-to-face classes. For DE classes, the group is charged a training fee.

Please contact [Kara McClurken](#) at 1-800-999-8558 ext. 4876 for price quotes. Depending on the number of students, a contract can end up being less expensive per person than a regular class.

■ Please see *Preservation*, page 11

ON THE HORIZON FOR 2007

By Fatima Hyder, *Solutions Editor*

SOLINET is looking into many exciting new electronic resources and library products to bring to members in 2007. Possibilities include an expansion of our offerings from the 3M line, new electronic resources, and more electronic journal packages.

Here are some items you may see in the coming months. The latest information about SOLINET products and services for members is available on the [SOLINET website](#) and in the weekly emailed news digest [SOLINET Update](#).

Knovel Ebooks

Knovel is a web-based science-technical reference resource for engineers, applied scientists and librarians. It offers content from 40 publishers, including John Wiley, Elsevier, Springer, and McGraw-Hill. The Knovel Interactive Library has more than 900 titles in 18 subject areas, including chemistry, life sciences, materials and engineering. About 10 to 15 titles are added each month. The Knovel platform features a powerful search engine and embedded analysis tools that enable users to put data to productive use immediately.

Naxos Music Library

Naxos publishes and distributes music worldwide with an emphasis on small specialty labels. The library has 170,000 tracks, 11,500 compact discs, and material from 7,000 composers. It offers classical, contemporary, folk, new age, and Chinese music. Additional content includes a jazz library of 19,000 tracks and 1,900 titles and a Spoken Word Library of 1,000 hours.

Educational content includes a glossary, History of Opera, History of Classical Music, information on the lives and works of the greatest composers, and fundamental terms of music.

3M Library Systems

SOLINET is considering adding RFID, self-checkout, and security systems to its existing line of 3M security products.

RFID tags facilitate rapid sorting and inventory management. Each RFID tag contains a memory chip that can be programmed and reprogrammed to identify and track library materials. To protect the privacy of the user, the tag only carries information identifying the item to which it is attached. 3M also offers a conversion station to allow quick and easy conversion of library materials from tradi-

tional optical barcode technology to RFID technology. Staff workstations program, convert, and process barcoded and RFID-tagged materials quickly and safely.

3M self-checkout systems are compatible with barcodes or with RFID. These user-friendly systems feature a touch screen with step-by-step instructions. The systems can process books, magazines, videos, CDs, and DVDs. They also provide web-based remote monitoring and diagnostics.

To improve library security, 3M offers several security systems. These are safe for all media and are capable of detecting items concealed in backpacks. Mounting options are self-mount, base plate, or buried cable. Cameras and a 3M voice alarm can be added to enhance security.

Other items under consideration

In addition to the specific items mentioned above, SOLINET is also considering these broad categories of library resources and products:

- More ownership options of electronic resources
- Electronic journal packages
- Products to streamline collection management
- Systems to facilitate putting electronic materials on reserve
- Digitization services
- Electronic resource management systems
- Print-on-demand services.

SOLINET's Program Management and Development team welcomes comments from members. Please email your input to [Program Management and Development](#) about the products mentioned above or with ideas about other resources you would like to see.



In January: The Power of Group Purchasing

Is Potomac Electronic Messaging Right for Your Library?

Experience the future of electronic messaging. The Potomac Electronic Messaging System will replace any outdated paper signage while giving your institution a look and feel of futuristic elegance.



ROBERT AARON HIRED AS SENIOR MEMBERSHIP AND SERVICES LIBRARIAN



By Jennifer Labant
Solutions Associate Editor

SOLINET has hired Robert Aaron as a Senior Membership and Services Librarian, part of SOLINET's Member Outreach & Communications team. Aaron's role will be to help members maximize their membership benefits by consulting with them regarding SOLINET services and products. He will work primarily with members in Mississippi, Louisiana, and Kentucky.

Aaron will discuss members' needs with them and advise them on resources that can improve workflow, better serve patrons' needs, make the most of budget dollars, provide additional training on library-related software, and extend the useful life of their collection and resources.

"I believe that my varied experience in business, consulting, education, and libraries will be especially beneficial to our members," he said. "I look forward to putting my experience to work for them."

Aaron founded and served as president of Aaron/Smith Associates, where he conducted research and consulting projects for clients. He teaches graduate-level library programs as an adjunct faculty member of San Jose State University's distance education program.

Aaron is available by email or at 800-999-8558 ext. 4956.



SOLINET CALENDAR

- **December 4** Mississippi Users Group meeting (Jackson)
- **December 8** Kentucky Users Group meeting (Georgetown)
- **December 21** Deadline to get additional 10% discount on NetLibrary's Books with Feet subject set
- **December 22** SOLINET office closes at noon for winter break
- **January 2** SOLINET office reopens at 8:00 a.m. after winter break
- **January 15** SOLINET office closed for Dr. Martin Luther King Day
- **February 19** SOLINET office closed for Presidents Day

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ACCESSScience

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Peaceful Holiday

Continued from Page 01

Even though no one will be in the building, it is still important to control temperature and humidity while the library is closed. This is especially true when the library is shut down for a number of days. In the summertime, such vigilance will protect against mold outbreaks from high humidity. In the winter, the HVAC system will protect against freezing pipes. A functioning, effective HVAC system that runs 24/7 is the single most effective thing you can do to ensure the longevity of your materials.

Finally, make sure that the last person out of the building locks the building and sets the alarm. You can leave for your vacation knowing that your library and the collections will be awaiting your return.



Take extra precautions to safeguard your collection while the library is closed for the holidays.

History of Preservation

Continued from Page 01

track storms that can impact the Southeast and provide consultation and referrals to members in affected areas following disasters. Libraries often need a trusted source, like SOLINET, for advice and guidance on how to stabilize collections, clean facilities, assess potential recovery businesses, and re-establish services for patrons. Our Preservation Services program now offers 24/7 disaster assistance. Libraries that have suffered a disaster can contact our experts anytime, day or night, for guidance over the telephone or by email on the steps to take to mitigate further damage. Disasters do not confine themselves to regular business hours; our assistance does not confine itself to regular business hours, either.

I firmly believe that preparedness is the key to making sure you and your collection survive a disaster. SOLINET offers both classes and consulting services to help create and maintain your disaster plan. You can take the online Developing a Disaster Plan class, which takes you through the process step-by-step. You can also take classes on recovery techniques, to practice before a disaster actually happens. Following Katrina and Rita, SOLINET offered many free recovery workshops along the Gulf Coast to train volunteers to help affected libraries. Our Preservation staff are professional librarians with experience at archives, libraries, and conservation labs. They can help with needs assessment, creating disaster plans, applying for grants, and identifying recovery services and resources.

The ravages of Hurricanes Katrina and Rita have certainly put hurricane preparedness at the front of many people's minds. It is important to remember, though, that it's not just libraries in hurricane-prone areas that need to be pre-

pared for disasters. Any library or archives can suffer a disaster from fires, mold, and leaking water pipes or roofs. Disasters can also be caused by arson, vandalism, and theft. An up-to-date response plan is the key to successful recovery.

Through Preservation Services, SOLINET collaborates with other organizations regionally and nationally to strengthen disaster preparedness, response, and recovery for libraries and other cultural organizations. Both individually and as a group, members can benefit from better planning. They can also help each other with coordinated response and recovery. One thing you can do to help libraries that have suffered a disaster is to sign up to be a disaster volunteer.

Following Hurricanes Katrina and Rita, as with so many other regional disasters, libraries played a critical role in helping their communities respond and cope. They provided information resources, training, public access computers, social services, assistance with government forms and insurance claims, meeting space, and so much more to residents and recovery workers. Most importantly, the library provided a sense of community and served as a sign of hope for renewal. Helping libraries recover from disasters is important, not just for the libraries themselves but also for the many people who need and use them.

Kate Nevins, Executive Director



Q & A with Brenda Banks

Continued from Page 4

looking towards future phases of this project. I am based in Atlanta full-time.

Q: Would you mind describing some partnerships being developed that are critical to the success of this project?

A: To be honest, we are just moving into this phase of the project. We are tapping the expertise of SOLINET's staff to identify products, services, and resources that can be purchased at a discount or donated to libraries in the affected areas. I can say that there is an ongoing discussion among the academic libraries on the Gulf Coast regarding ways to collaborate on storage and recovery facilities. As part of the project, we will offer assistance in the facilitation and planning process for multi-institutional programs.

Q: Based on what we're doing on these projects, where will these libraries be in three years?

A: I hope these libraries will be back up and running in full service with improved facilities, improved collections, and more effective disaster planning skills.

Q & A with Mary Ellin Santiago

Continued from Page 5

monumental destruction to the entire area. On the other hand, I was really inspired by the constant sound of hammers. Rebuilding is definitely taking place on a 24/7 basis.

Q: Can you describe for me what a typical work week is like? Where are you based?

A: I have a home in Miami, Florida. I spend time in my office, and traveling to Atlanta to work with my team based there. In addition, I have spent a lot of time visiting libraries in the region. Shortly, the bulk of my time will be spent onsite as we begin to install some of these facilities. While doing all of this, I work with my vendor partners and the local communities on the contracts for these facilities.

Q: Would you mind describing some partnerships being developed that are critical to the success of this project?


A: We have great service partnerships with manufacturers for facilities, books, furniture, and computer equipment. In addition, we will be reaching out to the publishing world and asking them for donations so that we can fill the 22 facilities involved in this project. Until all contracts have been signed, I don't want to mention specific names, but I am very excited. Our partnerships with the State Library of Louisiana and the Mississippi Library Commission are also critical to the success of this project.

Q: Based on what we're doing on these projects, where will these libraries be in three years?

Q: What impact do you think these libraries will have on their communities as they are rebuilt and restored, and how do you think the communities will respond?

A: The communities that rely on the academic libraries — students and faculty — will be extremely grateful as these services return. I think they will be even more appreciative of the libraries' services than they were before. I am certain that the loss of precious resources from this disaster will raise the level of importance of the library among the academic institutions on the Gulf Coast.

Q: Thanks so much for your time. Is there anything else you'd like to add?


A: This is such a great project. It's helping people, and it's so forward-thinking for SOLINET to undertake. The beauty of this project is it's designed to streamline the process of getting support. It's so gratifying to see and hear the reactions of these librarians as they learn it really is a simple and easy process. Of course, none of this would be possible without the generosity of the Andrew W. Mellon Foundation. 

A: Our goal is to make each library the cornerstone of its community. We will work to build a local awareness for library services so that local funding and support continue and even grow beyond the scope of this project. In three years, I expect many of these communities to either have completed permanent facilities or be in the final stages of planning for permanent facilities.

Q: What impact do you think these libraries will have on their communities as they are rebuilt and restored, and how do you think the communities will respond?

A: In the communities that supported libraries before the storms, these libraries will certainly maintain or even be able to grow local support in the future. It's been interesting to note that many communities that did not see the importance of libraries before these storms have changed their thinking. In these communities, the libraries truly became the epicenter of all things after the storms. We can only hope that philosophical and financial support continues and even grows. I have always known that libraries are so much more than books. Folks along the coast know that now, for sure!

Q: Thanks so much for your time. Is there anything else you'd like to add?

A: This project is so important and I am grateful to play such an instrumental role as these libraries work to rebuild. I am fortunate to have such a strong team supporting me in Atlanta. And of course, none of this would even be possible without the generosity of the Bill & Melinda Gates Foundation. 

Diversity Through Education

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life events can all be alleviated using knowledge gained with bibliotherapy. The Internet is also a rich source, but other challenges can make Internet access difficult or impossible for some. “[Web Accessibility: Addressing Disabilities and Other Barriers](#)” shows how librarians can evaluate their library’s website for accessibility and teaches design techniques for creating web pages that can be readily accessed by most users.

“[Services to the Hispanic Community](#),” “[Collection Development for Hispanic Populations](#),” and “[Reference Resources: Hispanic Materials](#)” help enrich collections and meet the information needs of Hispanic/Latino populations as well as the needs of others who work with these populations. These sessions teach the importance of knowing Hispanic/Latino cultures as a means of identifying patron needs and developing policies that correctly guide collection building, access, and maintenance. “[Spanish Language for Library Staff](#)” teaches culture and communication styles and provides basic library terminology to better serve Spanish-speaking patrons.

In addition, SOLINET teaches some of its classes and provides some of its materials in Spanish. SOLINET’s Preservation Services has two such classes available. Libraries interested in these classes may contact Preservation Services Librarian [Jane Kogi](#) or call (800) 999-8558 ext. 4936. “[El Cuidado de Sus Colecciones: Una introducción a temas de preservación](#)” promotes preservation practices to ensure the longevity of collections and circulating materials. “[Preparación para Prevenir Desastres](#)” is the Spanish version of SOLINET’s critically acclaimed “[Disaster Preparedness](#)” class, which promotes general prevention practices but focuses primarily on measures, plans, and resources for libraries and archives in disaster-prone areas, such as the hurricane corridors in the Southeast and the Caribbean. Many of the translated course materials are available for free on the [Preservation Services publications page](#).

SOLINET develops new classes every quarter. To search for classes to meet your needs, see the online [searchable class schedule](#). The current class schedule is available in printable PDF form on the [SOLINET website](#).



Preservation Classes

Continued from Page 6

Face-to-face classes:

- Archives Preservation
- Audiovisual Collections Preservation Management
- Basic Collections Care
- Basic Exhibit Preparation
- Care and Cataloging of Map Collections
- Care of Photographic Materials
- Commercial Library Binding
- Demystifying Mold
- Digital Imaging of Library Materials
- Digital Library Program Development
- Disaster Preparedness (available in English and Spanish)
- Disaster Recovery
- Disaster Recovery for Museum Collections
- Environmental Control and Monitoring
- Fundamentals of Book Repair
- Grant Writing for Digitization and Preservation Projects
- Integrated Pest Management
- Intermediate Book Repair
- Introduction to Preservation and Collections Care (available in English and Spanish)
- Managing and Preserving Digital Materials
- Preservation Management
- Preservation Microfilming: The Silver Standard

Risk Management for Libraries and Cultural Collections

Distance education classes:

- Basic Digital Stewardship
- Care and Handling of Library Materials
- Caring for Originals during Scanning Projects
- Caring for Scrapbooks
- Developing a Disaster Plan
- Introduction to Grants for Preservation
- Preservation and Salvage of Audiovisual Materials



LINKS TO MORE INFORMATION

A PEACEFUL HOLIDAY SEASON FOR YOUR COLLECTION

Step-by-step disaster planning guide: www.solinet.net/preservation/planning

A HISTORY OF PRESERVATION ASSISTANCE

Gulf Coast Recovery: www.solinet.net/GulfCoastRecovery

24/7 disaster assistance: www.solinet.net/preservation/disaster

Developing a Disaster Plan class: www.solinet.net/workshops/ws_details.cfm?doc_id=3004&WKSHPID=12DDP

Fire safety: www.solinet.net/workshops/ws_details.cfm?doc_id=3022&WKSHPID=12FS

Mold prevention: www.solinet.net/workshops/ws_details.cfm?mode=preview&doc_id=4252&WKSHPID=12DM

Volunteer for disaster assistance: www.solinet.net/preservation/disaster

OUR COMMITMENT OF VALUE TO OUR MEMBERS

Library products: www.solinet.net/library_products

Electronic resources: www.solinet.net/electronic_databases

Winter 2007 Class Schedule: www.solinet.net/emplibfile/Winter2007.pdf

J. Michael Williams' email address: jmwilliams@solinet.net

SCHOLARLYSTATS ALLOWS TIME FOR DATA ANALYSIS

ScholarlyStats product page: www.solinet.net/library_products/ScholarlyStats

SOLINET Program Management and Development: pmd@solinet.net

ADDRESSING DIVERSITY THROUGH EDUCATION

Jane Kogi's email address: jkogi@solinet.net

Preservation publications: www.solinet.net/preservation/prespubs

Searchable class schedule: www.solinet.net/workshops/workshopsearch.cfm

NEW CLASSES FOR WINTER 2007

Winter 2007 Class Schedule: www.solinet.net/emplibfile/Winter2007.pdf

Searchable class schedule: www.solinet.net/workshops/workshopsearch.cfm

PRESERVATION CLASSES ARE AVAILABLE ON A CONTRACT BASIS

Email for Kara McClurken: kmclurken@solinet.net

List of preservation classes: www.solinet.net/workshops/Inventorylist.cfm#Preservation

ON THE HORIZON FOR 2007

SOLINET website: www.solinet.net

SOLINET Update: www.solinet.net/resources/Update

Email for Program Management and Development: pmd@solinet.net

ROBERT AARON NAMED LIBRARY SERVICES CONSULTANT

Email for Robert Aaron: raaron@solinet.net

SOLINET CALENDAR

Mississippi Users Group meeting: www.solinet.net/membership/Mississippi

Kentucky Users Group meeting: www.solinet.net/membership/Kentucky

NetLibrary Subject Sets: www.solinet.net/product_index/SubjectSets