

SOLINET™

March/April 2007

Volume 4, Issue 2

SOLUTIONS

CONNECTING YOU TO THE VALUE OF MEMBERSHIP

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FEATURED

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SOLUTIONS
Connecting You to the Value of Membership

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Please fill out the [subscription](#) form to be included on the mailing list for *Solutions*.

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SOLINET, a membership organization founded in 1973, strengthens libraries and the communities they support through cooperation, leadership, and services.

SOLINET offers classes and training for library staff, preservation services, consulting, access to and support of OCLC products and services as well as discounts on electronic resources and library products.



SOLINET has been busy meeting with our members during February and March. Cal Shepard (Manager of Consortial Outreach at SOLINET) and I have hosted a dozen discussions with groups of members about the future. The opportunity to speak with so many of you has been energizing and enlightening. We appreciate the time and ideas you shared.

Members of our Board of Directors, many of whom attended one or more discussions, are equally appreciative and inspired.

Listening to descriptions of the successes and challenges in your libraries gave all of us a chance to celebrate and connect. For me, it pointed out ways SOLINET has served you in the past, and the many opportunities we have to serve you in new ways in the future.

Participants were invited to react to a series of scenarios about the future of libraries. It was apparent that the needs and capabilities of individual libraries are overwhelmingly determined by the unique environments in which each operates.

Was there a resounding theme to these discussions? Although we haven't finished compiling the ideas from all of the discussion groups, I'm comfortable in saying that "service" is, unsurprisingly, a major theme for the future. Examples include interactive and social networking and reaching users where they are. Many ideas suggested for SOLINET's future revolved around helping members build a strong, service-oriented infrastructure.

SOLINET is preparing a report on the scenario-planning discussions, to be released to members this spring. The next issue of *Solutions* will feature a summary of the major themes from the discussions. Our Board of Directors will take input from all of the discussion groups and use it to shape the agenda for SOLINET's next strategic plan. Their recommendations will be the focus of a program at SOLINET's upcoming Annual Membership Meeting.

These discussion groups have been invaluable in strengthening SOLINET's contact with many members. Although my colleagues at SOLINET and I meet with many members in many forums throughout the year, the energy of the discussion groups has inspired us to do even more to connect directly with more members. So, look for us in your neighborhood and your library in the future.

Kate Nevins, Executive Director

Plans for SAMM 2007 in Full Swing

By Fatima Hyder, *SOLUTIONS* Editor

You spoke, and SOLINET listened. Many of this year's sessions at the SOLINET Annual Membership Meeting (SAMM) were proposed by you: the members.

"Envisioning Our Future: Critical Issues for Libraries" includes sessions on collaboration, planning activities, technology, buildings, and risk management.

"We want the sessions to be useful for all types of libraries: large and small, public, special, academic, and digital," said Laura Crook, SOLINET Marketing Coordinator. "These sessions are targeted for decision-makers and up-and-coming decision-makers at all types of institutions in the SOLINET membership."

As always, SAMM will be an excellent opportunity to learn, network, collaborate, and revitalize.

"Come, hear, and discuss the latest thinking on library buildings, new technologies, electronic information, and our user communities," said SOLINET Executive Director Kate Nevins. "Take away information, ideas, and inspiration. After all, we're building the future today."



A.



B.



C.

A. From left, Carol Pitts Diedrichs, Dean of Libraries at the William T. Young Library at the University of Kentucky; Genevieve Owens, Assistant Director of Williamsburg Regional Library (VA), and Connie McCarthy, Dean of University Libraries at the College of William and Mary (VA), network during the 2006 annual meeting.

B. Jennifer Bliss of SOLINET's Member Services team, left, talks with Tyler Walters, Associate Director for Technology & Resource Services at Georgia Institute of Technology.

C. Max Anderson, SOLINET Educational Services Instructor, exchanges ideas with Louisiana State Librarian Rebecca Hamilton.



Roy Tennant, User Services Architect at the California Digital Library, will give the opening presentation. Tennant edits the monthly newsletter *Current Cites*, and has written a monthly column on digital libraries for *Library Journal* since 1997. Tennant has discussed critical issues facing libraries at conferences throughout the world, as far away as Australia, China, Korea, Singapore, France, and Canada.

Following Tennant's opening talk will be the first set of concurrent sessions. Topics covered will include the future of collaboration, how to use focus groups to guide planning and activities, and issues of privacy relating to social networking.

As is SAMP tradition, the lunch will be enhanced with a talk by a Southern author. Gwyn Hyman Rubio, author of *The Woodsman's Daughter* and *Icy Sparks*, will discuss her work and the role libraries have played in her life. After her talk, she will sign copies of her books.

Rubio, a Georgia native, has had a varied professional history in her attempt to avoid her calling of creative writing. According to her online bio, Rubio did not want to be a writer because of a belief that professional pressures had hastened her father's death. In 1983, she realized that writing really was her call-

ing, and she enrolled in the master's of fine arts program in creative writing at Warren Wilson College in North Carolina. Following her graduation in 1986, she dedicated herself completely to writing.

Rubio's talk will be followed by three more sets of concurrent sessions. These will include the popular SAMP mainstay, "Staying Ahead of the Technology Curve," presented by Dr. Richard Madaus of the College Center for Library Automation (CCLA). Other topics include library buildings, the changing geography of eBooks, library systems, the changing research and learning landscape, disaster risk management and reduction, and improving discovery of electronic resources.

As always, SAMP 2007 is more than just meetings and presentations. Attendees can mingle with old friends and meet new people at the reception and vendor fair on Thursday evening. This is an excellent opportunity to meet members of the SOLINET staff, as well as meet representatives from companies that can provide you with products and resources to enhance service to patrons.

The meeting will continue on Friday morning when SOLINET Executive Director Kate Nevins updates attendees on the latest SOLINET happenings. In prior years, Friday morning was the time when quali-

SAMP 2007 Featured Speakers



Roy Tennant, opening speaker: User Services Architect at the California Digital Library and editor of the monthly newsletter *Current Cites*



Gwyn Hyman Rubio, luncheon speaker/author: Georgia native and author of *The Woodsman's Daughter* and *Icy Sparks*



Diane Kresh, closing speaker: Award-winning Director of Libraries at Arlington Public Library

fying members voted for the SOLINET Board of Directors and the SOLINET delegation to the OCLC Members Council. This year, voting will take place electronically prior to the meeting.

Diane Kresh, Director of Libraries at Arlington Public Library, will present the closing session. Kresh has won a Top 50 Innovations in American Government award for her Veterans History Project. She earned a Director's Award for her Collaborative Digital Reference Service.

Although Kresh's talk will wrap up the in-person portion of the meeting, there is one more step for attendees.

SOLINET wants to hear opinions about this year's meeting. Don't forget to submit the online evaluation form so we can continue to reflect member wishes as we plan next year's meeting.



SAMM 2007: What to Know

When: Thursday to Friday
May 10-11

Where: Westin Buckhead
Atlanta, GA

Registration: \$120

Registration deadline:
Friday, April 27



SOLINET to Implement Electronic Voting

Make your voice heard ... electronically.

This year, eligible SOLINET members will vote electronically for the Board of Directors members and the SOLINET delegation to the OCLC Members Council. The results of the voting will be announced at the SOLINET Update on the second day of the SOLINET Annual Membership Meeting. Results will also be announced on the SOLINET website and in the May issue of *SOLINET Solutions*.

“Electronic voting has several benefits over traditional paper ballots,” said Laura Crook, SOLINET Marketing Coordinator. “It lets those members who are unable to attend the meeting have a voice in the governance of SOLINET. Electronic voting is also more secure, and it's more efficient because the voting software counts the votes.”

To ensure that email addresses are correct, SOLINET will first send a test email asking voting members to confirm their addresses. Expect to get ballot informa-

tion in your electronic mailbox in April; this information will include voting deadlines.

The outcome will still be determined by a plurality of those eligible members who cast votes. SOLINET Governing members can vote for one candidate for Board of Directors in each library type. They also vote for three candidates for the SOLINET delegation to the OCLC Members Council. OCLC Governing members are eligible to vote for three candidates for the OCLC Members Council.

If there is a tie, voting members will be emailed a tie-breaking ballot for the tied position. This could delay the announcement of results for that position only.

Eligible members also will vote on pricing for the 2007/2008 fiscal year.

– Fatima Hyder



Academic Library Recovery Project Continues to Make Progress

By Jennifer Labant, *SOLUTIONS* Associate Editor

The Gulf Coast Academic Library Recovery Project continues to make progress under the direction of Project Manager Brenda Banks.

Banks recently returned from a trip to the Gulf Coast to visit some of the libraries, while Recovery Coordinator Steve Eberhardt has now visited 16 campuses within the region. Both have seen the damage and devastation these libraries have experienced at the hands of the hurricanes. While some libraries were devastated, others experienced minor damage.

Staff at these libraries have worked hard to restore patron services and to work towards a “new normal.”

Regardless of the extent of the damage, the libraries are all facing similar issues. These include finding locations for library services, staff turnover, replacement of lost collections, mold remediation of damaged collections, replacement of lost computer equipment, repair of the existing library buildings and the development of more comprehensive disaster plans.

Staff at these libraries have worked hard to restore patron services and to work towards a “new normal.” To address these needs, most of the libraries are relying heavily on electronic resources.

Because many library workers have been relocated,

some of the libraries have been innovative as they work to reach their patrons. This includes implementing new procedures for students to access library resources.

While most of the libraries have made great strides in their recovery efforts, it will take years for them to recover fully.

To continue assisting these libraries in their recovery efforts, the project team is planning a regional summit for the fall. The team has also begun working on educational services specifically for these libraries.



Gulf Coast Libraries Project Celebrates Reopening of First Libraries in Louisiana and Mississippi

By Jennifer Labant, *SOLUTIONS* Associate Editor

On Monday, February 26, 2007, an emotional ribbon-cutting ceremony celebrated the first reopening of library branches in Louisiana. Just nine days later, another ribbon-cutting ceremony celebrated the reopening of the first library branch in Mississippi.

These temporary facilities in Cameron and Grand Chenier, LA, and in Waveland, MS, are the first of 21 facilities that will reopen as part of SOLINET's Gulf Coast Libraries Project. SOLINET administers the \$12.2 million grant-supported, three-year initiative, which is funded by the Bill & Melinda Gates Foundation to support public libraries damaged by hurricanes in Louisiana and Mississippi in 2005.

State and local leaders attended both events. Lt. Gov. Mitch Landrieu, U.S. Rep. Charles Boustany (R-La.) and State Librarian Rebecca Hamilton attended the event in Louisiana. In Mississippi, Waveland Mayor John Thomas Longo and Sharman Smith, Executive Director of the Mississippi Library Commission, participated in the ceremony. All attending the event were aware of the significance of the reopenings and their positive effects on both states.

“Generous grant awards from SOLINET and the Gates Foundation have allowed us to rebuild the lifelines of our communities: our public libraries,” said Landrieu. “As we reopen the Grand Chenier and Cameron library branches, we are taking another step in the rebuilding of Southwest Louisiana.”


Similar thoughts were echoed in Mississippi where the library staff and local community are also very enthusiastic about the project and the significance of this project milestone.

“We are most appreciative to the Bill & Melinda Gates Foundation and SOLINET for assisting us in restoring library services to the residents of Waveland,” said

David Woodburn, Executive Director of the Hancock County Library System. “Throughout the rebuilding period, the Waveland temporary facility will provide returning residents with all library services, adding greatly to the quality of life and rebirth of the community.”

The Cameron Parish libraries suffered extreme damage from Hurricane Rita. Cameron Parish Library was not able to salvage a stick from its building, or a book from its shelves. The only thing remaining from the two library locations was a few bits of metal left in the trees behind the Grand Chenier branch.

The Waveland library suffered its damage from Hurricane Katrina. Even though the library had undergone a renovation and expansion two years before the storm, the 33-foot storm surge and 145 mph winds meant that everything was lost.

Cameron Parish and Hancock County are the first two of nine library systems to receive funds from SOLINET's Gulf Coast Libraries Project. They received temporary buildings with computers and Internet service, materials, and funding for staff to operate the facilities for 36 months. SOLINET provides grants to cover the operating expenses in Cameron and Waveland that will enable the communities to use local funds to begin the process of planning and rebuilding a permanent public library as soon as possible. 



The following people attended the opening of the temporary facility in Waveland, MS: (from left) John Thomas "Tommy" Longo, Mayor, City of Waveland (MS); Mary Sinders Boutar, Chairman, Hancock County Library System Board of Trustees; Kate Nevins, Executive Director, SOLINET; and Mary Ellin Santiago, Manager, Gulf Coast Libraries Project.

Oxford University Press

Resources Have Broad Appeal

By Fatima Hyder, *Solutions* Editor



Oxford University Press has something for everyone.

Oxford University Press is a department of the University of Oxford in England. It furthers the University's objective of excellence in research, scholarship, and education with its worldwide publishing efforts.

Oxford University Press primarily offers humanities products, which are ideal for students and scholars of history, music, art, African-American studies, and legal studies.

"Oxford University Press is the largest university press in the world, and is internationally known for its quality program of diverse offerings," said Timothy Cherubini, SOLINET Manager of Program Management & Development. "We believe strongly in the academic value of these products for our members."

Always striving to meet the demands of its audience, Oxford continues to add to its catalog of products.

One recent addition is Oceana Legal Resources, which offers online access to all types of constitutions, including other countries', dependencies and territories, in addition to state constitutions and the U.S. Constitution.

Users can access the New York Code of Professional Responsibility and Ethics Opinions to get insight into ethical guidelines accompanied by expert commentary.

"Oxford's recent addition of Oceana Legal Resources is an excellent example of Oxford's broad appeal to a variety of libraries, both specialized and general," Cherubini said.

Where appropriate, Oxford University Press' content is enhanced by expert commentary, images, maps, charts, and graphs.

Highlights of Oxford University Press resources available at preferred SOLINET member pricing include

Grove Art Online — More than 45,000 articles and 3,000 thumbnail images as well as links to more than 40,000 art images on museum and gallery websites around the world

Grove Music Online — Includes more than 50,000 articles and 28,000 biographies as well as musical examples and links to other musical sites

Oxford African-American Studies Center — Offers more than 100 primary sources, including the Emancipation Proclamation, Frederick Douglass' slave narratives, and the text of speeches; also offers maps and other images as well as a learning center to support class work and teaching

Oxford Scholarship Online — A cross-searchable library of the full text of more than 1,000 Oxford titles in economics and finance, philosophy, political science, and religion.

"All Oxford resources offer remote access, making them ideal for all types of libraries," Cherubini said.

Free trials are available for all Oxford resources. Please see the [Oxford University Press](#) page on the SOLINET website for details. To learn more about legal resources available at preferred SOLINET member pricing, review the [suite of legal resources](#).



March/April

Award-Winning CQ Press Brings Washington Events to Life



By Ben Krasney, CQ Press and
Fatima Hyder, *Solutions* Editor

CQ Press reporters bring the events of Washington to life in your library.

Choice magazine, a publication of reviews for academic libraries, named two databases, CQ Researcher Online Plus Archive and CQ Supreme Court Collection, Outstanding Academic Titles for 2006.

CQ Researcher Online Plus Archive offers in-depth reports covering U.S. and global issues from 1923 to the present. The CQ Supreme Court Collection offers a summary of the Court's vote and opinion for every decision handed down since 1941.

"CQ Researcher reports have always been useful for their coverage of a wide range of current hot topics, covering anything from health care to refugees to cults to civil rights to telecommunications and beyond,"

Choice wrote in a review of CQ Researcher Online Plus Archive. "Now, with reports available back to 1923, CQ Researcher Plus Archive has become an excellent source for historical analysis of modern issues as well as a useful resource for contemporaneous coverage of historical events and issues."

Published in print and online 44 times a year, each single-themed CQ Researcher issue is a unique work, investigated and written by a seasoned journalist. The

trustworthy facts and expert, unbiased analysis presented in this award-winning resource are supplemented with a chronology of the featured issue, useful tables, graphs, and photographs, and an exclusive pro-con section featuring essays from leading experts. All reports provide a bibliography and links to other helpful resources.

The other *Choice* magazine honoree, CQ Supreme Court Collection, provides historical context for Supreme Court decisions, "boxscores" highlighting the vote, and biographies of justices.

Choice magazine describes CQ Supreme Court Collection as "an electronic database that offers so many ways to study and analyze U.S. Supreme Court cases."

Both CQ Researcher Online Plus Archive and CQ Supreme Court Collection are available at SOLINET preferred member pricing. Other CQ resources available at SOLINET preferred member pricing cover Congress, politics, American government, and public affairs. Information about all CQ databases is available on the [CQ pages](#) of the SOLINET website. For pricing and ordering information, please log into My SOLINET from the [CQ Press](#) page.



Preservation Assistance Grants

By Kara M. McClurken, Preservation Services Librarian

The National Endowment for the Humanities, Division of Preservation and Access, is in its eighth year of awarding small grants of \$5,000 to help small and mid-size institutions. SOLINET's Preservation Services staff is available to provide free assistance with the application process.

The grants are available to libraries, museums, historical societies, town and county records offices, archival repositories, community colleges, underserved departments and units within colleges and universities, and other larger institutions that need the funds to enhance their capacity to preserve their humanities collections. Institutions that have never received a grant from the NEH are especially encouraged to apply. Institutions may request support for the following activities:

General preservation assessments that will help an institution identify its overall preservation needs and develop a long-range, prioritized preservation plan to address those needs

Consultations with preservation professionals to address a specific preservation issue, need, or problem

Attendance at preservation workshops that focus on collections care and disaster preparedness and response

Purchase of storage furniture, preservation supplies, and environmental monitoring equipment.

Institutions may combine two or more of the above activities into a single grant application. Types of activities that are not eligible include reformatting, library binding, conservation treatment, or capital improvements to the building.

The deadline for the 2007 Preservation Assistance Grants is approaching. Applications are due by May 15, 2007, for projects that begin January 2008. This year's guidelines are available on the [NEH website](#). All institutions must submit their applications online.

Before applying for the NEH grant, an institution must create an [institutional profile](#). If you are thinking about applying for a PAG grant this year, start working on the institutional profile now. The NEH website has a [tutorial](#) to help you through the process of creating your institutional profile.

For application assistance from SOLINET Preservation Services staff, please contact Kara McClurken by [email](#) or by phone at 800-999-8558 ext. 4876.



LexisNexis® Academic to Meet Almost Everyone's Research Needs

Marina Azariah, LexisNexis Insider's Wire and Jennifer Labant, Solutions Associate Editor

LexisNexis has launched a Beta version of its new Academic service. Even before the project's official kickoff in January 2006, the academic community supported the redesign of LexisNexis® Academic with insightful feedback.

Grateful for all the time and attention the academic community has given to the new product, LexisNexis is now sharing the feedback summary.

Last year, LexisNexis began offering web-based previews of the new services. Upon completion, participants were asked to complete a survey to provide feed-

back on what they just saw.

More than 180 professionals viewed these presentations, and 101 responded to the survey, a participation rate of 56%.

Based on survey feedback, **more than 93 percent of respondents say that the new LexisNexis Academic will meet all of their research needs.**

To learn what Academic users like most about the new service, visit the [LexisNexis website](#).



Get to Know Your SOLINET Board Member

This month, *Solutions* is introducing a new feature: "Get to Know Your SOLINET Board Member." We wanted to ask insightful, thought-provoking questions so you can learn more about the people who take the time to serve on SOLINET's Board. We invited Carol Walker Jordan, current Board Chair, to be the subject of our first feature.

— Jennifer Labant, *SOLUTIONS* Associate Editor

Name: Carol Walker Jordan

Title: Dorothy Colmer Bailey Librarian, University Librarian

Library name: Everett Library, Queens University of Charlotte

Education: Bachelor of science in public administration, bachelor of arts in psychology, master of education in counseling, master of library and information science, and doctorate in higher education administration

Current civic/volunteer activities: Board member of Rotary Club of Charlotte, Publicity Chair of North Carolina Librarians Council, SOLINET Board Chair, Docent at Mint Museum of Charlotte

Greatest achievement: My three children and five grandchildren

Last book read: *Eudora Welty* by Suzanne Maars

Last eBook read: A Selection From the Writings of Guy De Maupassant. Vol. 1: Short Stories of the Tragedy and Comedy of Life

Next book you'd like to read: *Hog Wild* by Cathy Pickens (she's a Queens professor and a dear friend)

Last movie seen: Venus

Favorite food/restaurant: Chinese; Dragonfly in Charlotte, NC

Last vacation: Charleston, SC

Favorite website: New York Times Book Review

Hobbies: Museum visits, cultural events, and traveling

Heroes/people you'd like to meet: Golda Meir, Eudora Welty, Virginia Woolf

Fantasy job: International consultant to libraries

One word to describe yourself: Persistent

Favorite thing about your library: Special Collections honoring faculty, community members, and past presidents of Queens University of Charlotte

Significant thing experienced as SOLINET Board Chair: The joy of interacting with other library professionals and with the staff of SOLINET

One hundred years from now, what do you want people to know about you? That I was a good person.



SOLINET Calendar

April

April 10-13

SOLINET at Florida Library Association conference

April 17-20

SOLINET at Alabama Library Association conference

April 18-20

SOLINET at Tennessee Library Association conference

April 24

Deadline to commit to purchasing Books24x7

April 25

South Carolina Users Group meeting (Columbia)

April 27

SOLINET Annual Membership Meeting registration deadline

May

May 10-11

SOLINET Annual Membership Meeting

June

June 8

Kentucky Users Group meeting (Bowling Green)

June 15

Deadline to get 20% discount on NetLibrary subject sets

Early Adopter deadline for SOLINET NetLibrary Shared Collection VI

SOLINET
ANNUAL REPORT
2005-2006

The
2005-2006
Annual Report is
now available.
Learn how
"SOLINET
Responds."

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Books24x7
eBook collection

IT, engineering, and business titles

Free online demos
Wednesdays, April 4, 11, and 18
at 3:00 p.m.

Email Program Management
& Development to register



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