

SOLUTIONS

CONNECTING YOU TO THE VALUE OF MEMBERSHIP

FEATURING: A NEW LOOK FOR AN OLD FRIEND by KATE NEVINS p. 2

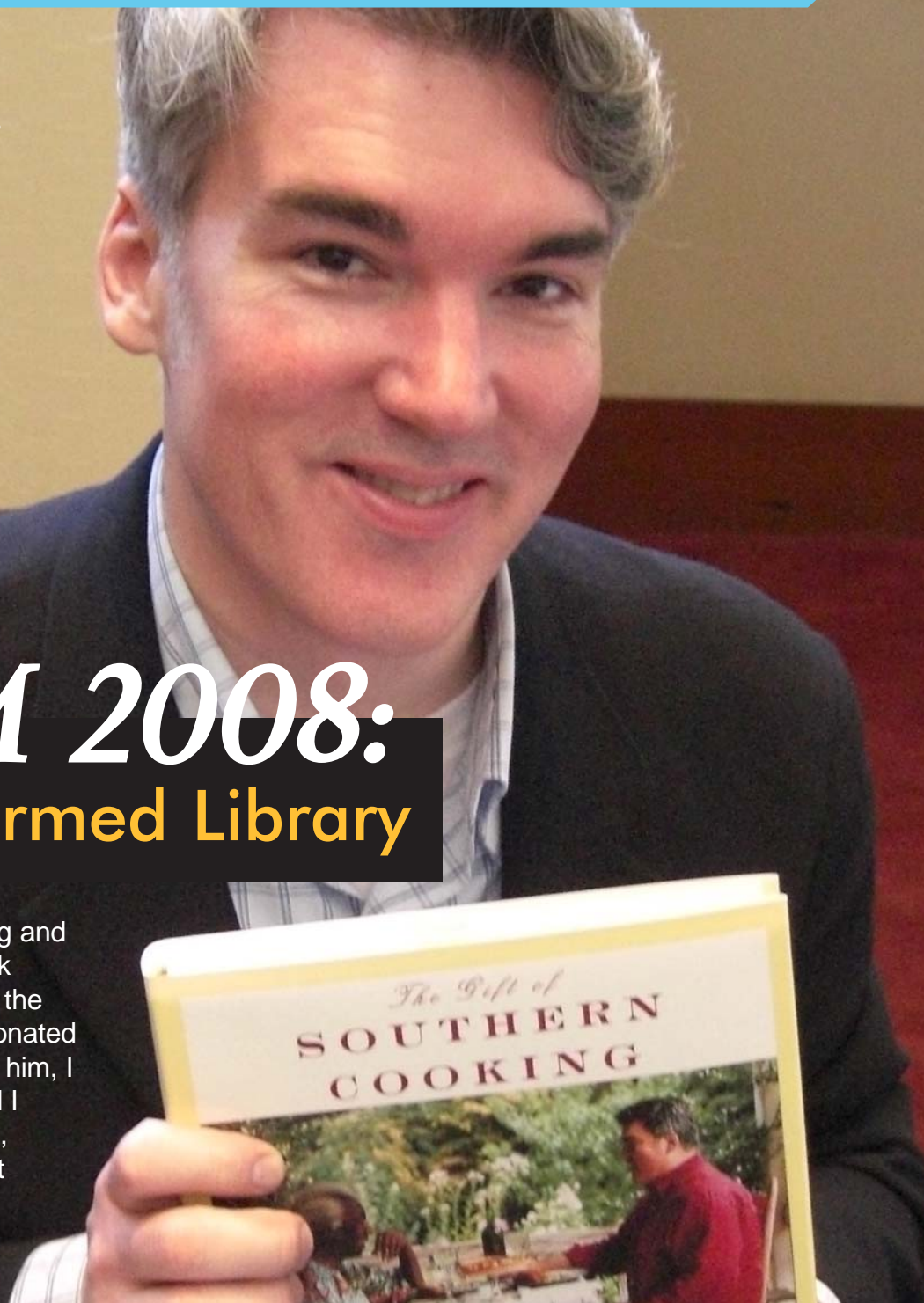
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SAMM 2008: The Transformed Library

A full menu of learning, networking and entertainment! Chef and cookbook author Scott Peacock, right, gave the luncheon presentation, which resonated with attendee Eva Wardrup. "Like him, I have a large extended family, and I could really relate to what he said, especially when he said that meat was not a big thing, but, boy, there were a lot of vegetables."

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SOLINET, a membership organization founded in 1973, strengthens libraries and the communities they support through cooperation, leadership, and services.

SOLINET offers classes and training for library staff, preservation services, consulting, access to and support of OCLC products and services as well as discounts on electronic resources and library products.



Take a look at us now! Just a few weeks ago, we launched our exciting, new, improved Web site, and I am absolutely thrilled.

This site does an excellent job of showcasing all our different member services. And we made sure to keep you, the member, in mind when we redesigned.

We used the results of member surveys and studied industry best practices to guide the redesign. All of this work and planning have resulted in a more intuitive and user-centered site, allowing members to access an expanded offering of information, products and services more easily and with greater proficiency. I have received several positive responses to our new look.

So what are some of specific features of our new site? I am especially excited about the full site search capability, the user-friendly navigation and the new FAQ resource. I could go on and on. Fact is, I'm excited about all the wonderful new features.

The launch of our new site went hand-in-hand with the launch of our new corporate colors and stylized name. Our new colors, a clean and uncluttered Web site design, and the simplicity of our logo are reflective of SOLINET'S agility and practical approach to meeting member needs.

We chose blue because it signifies confidence, stability and unity, all of which are important aspects of SOLINET's mission and service to members. And, of course, blue is the color of the sky, and even the sky isn't the limit in what we can do for you!

So drop by and see us today. The address is still the same, www.solinet.net.

If you have any questions about the site, please contact the [Member Services Help Desk](#).



Kate Nevins, Executive Director

Libraries Were Transformed

By Fatima Hyder, SOLUTIONS Editor

Toby Graham of the Digital Library of Georgia discusses the Civil Rights Digital Library.



They came, they saw, they transformed.

About 300 people attended the SOLINET Annual Membership Meeting, where they learned more about LibGuides, library management systems, managing the virtual library, bibliographic control and other cutting-edge topics.

"One of my favorite sessions was the one about the Civil Rights Digital Library. I had heard about the project when it first began and to see the work come to fruition was very exciting," said Eva Wardrup, Selection and Cataloging Librarian at Forsyth County (GA) Public Library System.

The Civil Rights Digital Library is the most ambitious and comprehensive effort to deliver educational content on the Civil Rights Movement using the Web. The session covered the Digital Library of Georgia's innovative use of digital technology, interdisciplinary approaches and cross-institutional partnerships to advance the educational mission of libraries and other organizations.



Scott Peacock signs his book for Eva Wardrup, Selection and Cataloging Librarian at Forsyth County (GA) Public Library System.

Presenters from all over the country discussed innovative programs at their libraries that could be implemented in other institutions. Keynote speaker Dr. Michael Stephens, Assistant Professor in the Graduate School of Library and Information Science at Dominican University in Illinois, set the stage with his talk titled "The Transformed Library."

"These things I know. The evolving Web is open, participatory and social. It can harness the collective intelligence," Stephens said. "These things scare me. Trends toward increased information self-service and seamlessness are clearly evident. The percentage of internet users who have used a library Web site has decreased." He also gave suggestions for how libraries should evolve:

- Be hyperlinked
- Understand technolust
- Be transparent
- Hold conversations with users and be open about decisions
- Find out what people are saying about your library.

"Michael Stephens provided another perspective on change, which we're all dealing with. His talk gave me some new ideas as to what I need to be thinking about," said Hannelore Rader, Dean of Libraries at the University of Louisville (KY).

The topics of the nine concurrent sessions were selected to appeal to different types of libraries and

to staff in different areas of the library. "As a cataloger, I found the session about The Future of Bibliographic Control to be one of the most useful. I learned so much about what is coming down the pike and what is still being worked on," Wardrup said. "I also got some tips on material I can research to be better prepared."

Another session covered Using LibGuides to Harness Web 2.0 Resources. LibGuides is a Library 2.0 publishing system that combines social networks, wikis, bookmarks and blogs to identify and promote library resources. The presenters discussed how LibGuides can be used to increase collaboration between librarians and faculty.

ON THE WEB



Podcast of **Michael Stephens'** keynote session



Podcast of **Karen Schneider's** closing session



Podcast of the **Business Meeting and Merger Discussion**



Handouts from SAMM sessions

"The LibGuides system has given University of South Carolina Libraries a unique tool in creating Web-based subject and course guides for our students," said Rebecca Gettys, Reference Librarian at USC. "It has allowed the librarians to better connect with students by providing them library resources in an interactive Web-based environment. It has helped reference librarians to easily access resources for subjects outside of their own specialties."

This was also an opportunity to get practical insights into the products librarians use regularly

And some sessions addressed topics to help librarians and library staff streamline behind-the-scenes activity. For example, Innovations in Next Generation Library Management Systems outlined three developments in open-source Library Management Systems applications. One of these is VuFind, an open source discovery portal that uses Web search technology to query and browse the library's resources.

Attendees also had the opportunity to learn more about new and innovative library products and resources at the vendor fair. This was also an opportunity to get practical insights into the products librarians use regularly, Rader said.

And learning went on outside the sessions, too. "One of my favorite aspects of SAMM is the opportunity to discuss topics with others and to network," Rader said. "I particularly enjoyed the chance to talk with new librarians and hear some of their ideas."



- A. Hannelore Rader, Michael Garrison and Rob Aaron at the Vendor Fair and Reception
- B. Rosalind Lett and Mary Jo Fayoyin
- C. Michael Stephens at the Vendor Fair

Members Elect New Board, OCLC Delegates

By Fatima Hyder, SOLUTIONS Editor

Eligible SOLINET member institutions have elected two new Board members and two delegates to the SOLINET delegation of OCLC Members Council.

New SOLINET Board members are

George Gaumond, University Librarian and Dean of the MLIS program at Valdosta State University in Georgia. His previous experience includes serving as College Librarian at Shepherd College in West Virginia. He is past president of the Georgia Library Association and has served as Chair of the Regents Academic Committee on Libraries in Georgia. "Many challenges will be before the Board as we adapt to the changing environment for library services," Gaumond said. "I believe my experience in academic libraries and library and information science education can assist SOLINET."

Merrily E. Taylor, University Librarian at Washington & Lee University. Taylor's professional experience includes serving as Joukowsky Family University Librarian at Brown University in Providence, Rhode Island, and Director of the Library Services Group at Columbia University Libraries in New York. She has also served as Chair of the NELINET Board and on the boards of the Center for Research Libraries, ARL and RLG. Taylor has a masters of science degree in library science from Florida State University and a masters of arts in English Literature from the University of South Florida. "Libraries have led the way in academia when it comes to inter-institutional cooperation, and SOLINET is a prime example of a cooperative enterprise," Taylor said. "I will work with my colleagues to maintain the strength of existing programs, to help programs evolve as technology and member needs change and to keep an eye on the horizon for new opportunities. For decades SOLINET has been a critical factor to the success of libraries, large and small, across the region."

The new Board of Directors elected these officers:

Chair: Carol Pitts Diedrichs, Dean of Libraries at the University of Kentucky

Vice Chair: Richard Madaus, Executive Director of the College Center for Library Automation in Florida

Secretary: Laura Davidson, Dean of Library Information Services at Meredith College in North Carolina

Treasurer: Sol Hirsch, Director of the Alachua County Library District in Florida.

Delegates elected to the OCLC Members Council are

Barbara Dewey, Dean of Libraries at the University of Tennessee - Knoxville. Dewey's professional experience includes serving as Interim University Librarian at the University of Iowa Libraries and as Director of Information and Research Services at the University of Iowa Libraries. She was a Frye Fellow at the first Frye Institute and received the Best Paper Award at the EdMedia World Conference. She is a past president of the Association of Southeastern Research Libraries, and a Board member of the Digital Library Federation and the Association for Research Libraries. "SOLINET has some of the most innovative libraries in the world, and we play an instrumental role in guiding OCLC toward the most effective programs to support our faculty, students, patrons and staff as we make dramatic changes in the way we acquire and access information resources," Dewey said.

Lamar Veatch, Associate Vice Chancellor and State Librarian of the Georgia Public Library Service. Veatch has been re-elected to the SOLINET delegation to OCLC Members Council. His previous experience includes Library Director at Alabama Public Library Service and Library Director at Irving Public Library Systems in Texas. "These next couple of years will be most critical in the evolving business relationships, not only between OCLC and regional networks, but also among the regional networks themselves," Veatch said. "My first three years on the Members Council have provided me with some grounding in the issues germane to these new relationships. I believe this knowledge and these experiences will be of help to SOLINET and its members in these months and years ahead."



Congratulations Carol Pitts Diedrichs Winner of 2008 Ross Atkinson Lifetime Achievement Award

Presented by Association for Library Collections & Technical Services

Achievements:

- Significant influence on best practices in collections and acquisitions
- Speaker on acquisitions, technical services and other library topics
- Former editor-in-chief of the peer-reviewed Library Collections, Acquisitions, and Technical Services
- Helped develop ALCTS' first Web-based course, Fundamentals of Acquisitions

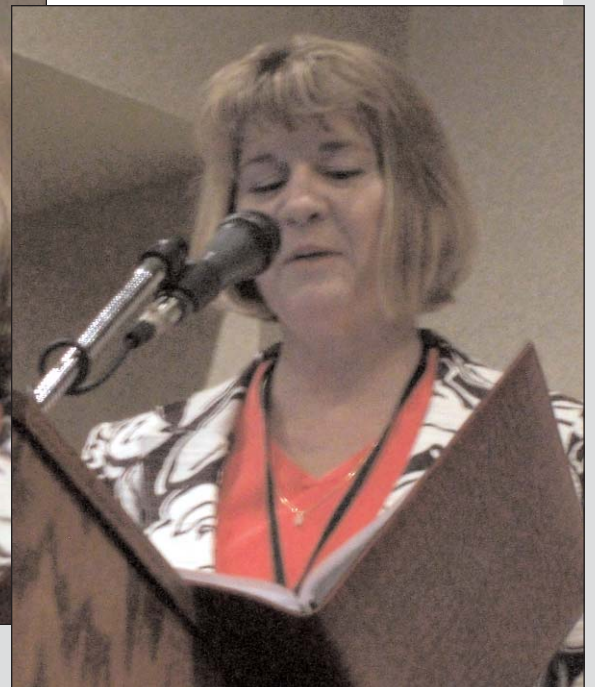
Leadership:

- SOLINET Board Chair, 2007-present
- Dean of Libraries and William T. Young Endowed Chair at University of Kentucky
- President of ALCTS, 2004-2005
- Director-at-large on ALCTS Board, 2001-2003

ALCTS is the national association for information providers who work in collections and technical services, such as acquisitions, cataloging, collection development and preservation of all kinds of library materials.



SOLINET congratulates Carol Pitts Diedrichs, winner of the prestigious 2008 Ross Atkinson Lifetime Achievement Award



Preservation Services Introduces New Disaster Wiki in Time for the 2008 Hurricane Season

By Kara M. McClurken, Preservation Services Librarian

Since the 2004 and 2005 hurricane seasons, SOLINET Preservation Services has been working hard to implement changes to more efficiently prepare and respond to disasters affecting your institutions. We have redesigned our disaster response Web pages and created a database of volunteers. We have implemented a 24-hour disaster response service.

And now we have created a [disaster wiki](#). What is a disaster wiki? Well, in the event of a major disaster, individuals and institutions can turn to SOLINET's disaster wiki to post information about their institution, their contact information if they are forced to leave the area and their needs for volunteers, supplies and other resources. Through the disaster wiki, institutions can contact SOLINET, or in the event that SOLINET is overwhelmed with calls, other preservation field service programs to request assistance.

We provide 24/7 disaster assistance service. You can contact SOLINET Preservation Field Services at 800.999.8558

Institutions using the wiki can fill out information regarding their status themselves, or they can contact someone at SOLINET via email or phone to fill out the information for them. Each state has its own page. SOLINET's disaster wiki can serve as the means of communication between affected institutions and the rest of the cultural community. If an institution needs volunteers or other resources, SOLINET can serve as the liaison to coordinate information and resources. You can sign up to assist other institutions in need by going to the main page of the disaster wiki or by submitting the [form](#) on the SOLINET Web site.

Hurricane season runs from June 1 to November 30. Storm surges, tornadoes, high winds and flooding are all possibilities in hurricane-prone areas. Institutions in the Gulf and Atlantic coasts should remain vigilant throughout the hurricane season. Predictions for the 2008 hurricane season suggest an above-normal hurricane season for the Atlantic, with 15 named storms, eight hurricanes and four major hurricanes.

What can you do to prepare yourself? Plenty! First and foremost, make sure that your institution has an up-to-date disaster plan. For those who already have a disaster plan, replenish supplies, update emergency contact information, review emergency procedures and assess possible threats to your collections. Add SOLINET's disaster wiki to your disaster plan.

The Preservation Field Services Department has many resources available to help you. We provide 24/7 disaster assistance service. You can contact SOLINET Preservation Field Services at 800.999.8558. After hours, you will be directed to an answering service; tell the operator you need to speak with someone from Preservation Field Services. You can also contact us over the Web for assistance in dealing with a disaster at your institution. Go to our [disaster assistance Web site](#) and submit the online assistance form. Or you can simply send an email to disaster@solinet.net. Other resources available from the disaster Web page include an emergency response checklist, disaster recovery resources (arranged by format and type of disaster) and disaster planning and prevention information.

In addition to our online resources, we have several classes related to disaster planning: Face-to-face classes include [Disaster Preparedness](#), [Disaster Recovery](#) (for library and archival materials) and [Disaster Recovery for Museum Collections](#). Online classes include [Developing a Disaster Plan](#), [Hurricane Preparedness](#) and [Emergency 911: Decision Making for Managers](#). Other resources include

- [National Task Force on Emergency Response](#)
- [Federal Emergency Management Agency](#)
- [National Hurricane Center](#)

Don't let the 2008 hurricane season catch you unprepared. For more ideas on ways to protect your institution, contact [SOLINET Preservation Services](#).

Technology @ the Library

By Bobbie Jo Walker
Fulton County (GA) Library System



A teenager taps a friend on the shoulder and takes a picture using a cell phone. Across the room, a woman emails her girlfriend asking about going to a movie. Technology is part of everyday life; the question is how can it be used in the library?

One way technology can be used is promoting programs.

For example, I have used email lists to send publicity to patrons. In some instances, they have been in a rush and have missed posters or fliers announcing an upcoming program. Many patrons have commented they enjoy the special attention and have forwarded the information to friends and family they thought would also enjoy the program.

Of course, technology has created its own set of problems between teenagers and other patrons. For example, many teenagers come to the library to use the computers to view their MySpace page or play video games, which has caused some patrons to complain. To reach a balance, some library systems have been able to set aside areas with computers for teens' use only or bookshelves with fiction geared toward young adult readers with a couple of chairs to attract them to other areas of the library. The goal is for all ages to enjoy coming to the library.

Charles F. Kettering said, "Research means that you don't know, but are willing to find out." As libraries seek ways to incorporate technology in their practices, a willingness to learn will be a guiding light towards new shores.



INNOVATIONS

The graying of the library profession has been a growing concern in the past several years. And going hand in hand with this concern is

the reality that a strong, solid leader plays a vital role in any organization's success. So, with this in mind, the State Library of Florida is doing something to ensure that the libraries of tomorrow will have the dynamic, visionary leaders they need to flourish.

The goal of the Florida Library Leadership Program is to prepare library employees to serve in leadership roles at the library, local, state and national levels.

"The institute participants learn and share leadership ideas in the context of the library world," said Jill Canono, who works in Leadership Development at the State Library and Archives of Florida. Topics of the 2008-2009 institute, which marks the fifth year of the program and begins in November, include building strategic alliances, leading change, decision making and building and nurturing leaders. The institute consists of 10 sessions scheduled from early November to late July/early August.

Participants identify three goals they want to achieve during the institute and then work with a mentor to achieve these goals.

The leadership program is already seeing successes. One obvious success, of course, is several people have been promoted after completing the program. But another area of success impacts not just the individual or the library, but the entire community. Graduates have the tools to become a catalyst for change because they have expanded their own vision of the role they play in the community.

Fatima Hyder, SOLUTIONS Editor